



DEPARTMENT OF
**Workforce
Services**



Divisions

Child Care

Eligibility
Services

Housing &
Community
Development

Refugee
Services

Utah State
Office of
Rehabilitation

Unemployment
Insurance

Workforce
Development

Workforce
Research &
Analysis

Homeless
Services

Office of Child Care ●

We help working parents with their **child care** needs.

- Summer activity guides
- Relationship classes
- Child development resources
- Before and after school activities
- Quality indicators



Available Information



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[Job Seekers](#) [Employers](#) [Assistance](#) [Economic Data](#) [Search](#)

APPLY FOR ASSISTANCE

Temporary services are available for individuals and families, including food, financial, Medicaid/medical and child care assistance.



Support Services



Temporary services are available for individuals and families, including food, financial, Medicaid/medical and

Unemployment Insurance



Temporary income is available for qualified workers who are unemployed through no fault of their own and are looking for full

Disability Services



Services for individuals with disabilities such as vocational rehabilitation, and programs for the deaf and hard of hearing, and blind

Helpful Links

PROGRAM INFORMATION

Child Care

Helps parents cover the cost of child care and support the well-being of their child.

Financial Assistance

Cash assistance combined with supportive services to help individuals become self-sufficient.

Medical Assistance

Medicaid is a state/federal program that pays for medical services for low-income individuals.

Supplemental Nutrition Assistance Program

Formerly known as food stamps, SNAP provides food-purchasing assistance for low- and no-income people.

EBT Card

EBT Card (Horizon Card) basic instructions

Unemployment Insurance

Temporary income for qualified workers who are unemployed through no fault of their own.

Penalties for Fraud

Violators are prosecuted to the full extent of the law for fraud of public assistance benefits. [Report fraud, waste or abuse.](#)

OTHER RESOURCES

Stuck in Poverty?

Discover resources that can better your life and help you become self-sufficient.

Domestic Violence

If you or someone you know is experiencing domestic violence, sexual assault, stalking or sexual harassment, there are resources available.

2-1-1

2-1-1 connects individuals to local community resources, including housing, transportation, legal, mental health and medical services.

ABLE Program

Individuals with disabilities can invest in an ABLE account to pay for medical-related costs.

Public Transit

The discounted UTA Hive Pass is valid only for Salt Lake City residents.

Utilities

The HEAT program provides winter home heating assistance for low-income households.

How To Apply



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YOUR NEXT STEP

We offer services to help you support your family, find your next job opportunity or grow your business. Start here.



[Find a Job](#)



[Manage Your Business](#)



[Apply for Assistance](#)



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Care About Child Care



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Care About Childcare and The Utah Registry for Professional Development

Utah's Early Childhood and Youth Education Program Database and Workforce Registry



Families Searching for Care

Begin a search for a program to care for your child, and narrow down the results to the options that best fit your family's individual needs.

[Search for Care](#)

[Tutorials and FAQs](#)

Additional Parent Resources:

[Child Care Assistance](#)

[Find Child Care](#)

Youth and Early Learning Professionals, Teachers, Caregivers and Program Administrators

[Log In to Care About Childcare](#)

[Tutorials and FAQs](#)

Why should I create an account in Care About Childcare?

Youth and early learning professionals, teachers and caregivers across Utah are encouraged to create a member profile. Members may browse training opportunities, register for courses, track and record professional development, participate in Utah's Career Ladder System, apply for scholarships and more.

Administrators of programs registered with Child Care Licensing may update program information listed in the program search accessed by the public, upload program recognitions, view staff's professional development records, pay for staff training courses, view grant information and more.

Register and log in to become a member today!

Questions? Contact your regional [Care About Childcare agency](#) for assistance or more information.

[Need Help?](#)

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Eligibility Services ●



Eligibility requirements, determination and how to apply:

- Food stamps
- Financial support
- Medical support
- Child care



**WORKFORCE
SERVICES
ELIGIBILITY**

How To Apply



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Home



Home

Resources

New to myCase?

If you don't have a case number, apply for benefits.

[Apply for Benefits](#)

Already have a case number?

Login into your account via UtahID.

[Login with UtahID](#)

[Create Account/Forgot Password](#)

3rd Party / Authorized Rep?

If you have been given access to another person's case or wanting to become an authorized rep.

[Auth Rep Login](#)

For additional assistance, click on the video link below.

[English](#) [Spanish](#)

Helpful Info

Get information on how to use myCase and download it to your phone

[Getting started with myCase](#)

[Download App Information](#)

Equal Opportunity Employer/Program

Auxiliary aids (accommodations) and services are available upon request to individuals with disabilities by calling 801-526-9240. Individuals who are deaf, hard of hearing, or have speech impairments may call Relay Utah by dialing 711. Spanish Relay Utah: 1-888-346-3162.

Chat

You may need to disable your pop-up blocker on your device

Housing & Community Development

- Resources for homeowners to reduce energy bills and improve their living conditions
- Assist communities with hunger, housing affordability and domestic violence
- Infrastructure development including bonding ability and basic community services
- Tools and resources for developing affordable housing

WORKFORCE SERVICES HOUSING & COMMUNITY DEVELOPMENT

For a limited time

You may qualify for a heating benefit (Oct.-March), cooling benefit (April-Sept.) and water assistance when you apply for the HEAT program.

**HEATING
COOLING
WATER**

There is help available for your home energy and water bills

HEAT Program

The Home Energy Assistance Target (HEAT) program is designed to help low-income households with energy and water costs. For eligibility requirements, visit: jobs.utah.gov/heat

¿Necesita ayuda para pagar sus facturas de servicios públicos?

Puede calificar para asistencia de energía y agua en el hogar cuando solicite el programa HEAT.

HOGAR REFRIGERACIÓN AGUA

La ayuda disponible para las facturas de energía y agua de su hogar

PROGRAMA DE ASISTENCIA ENERGÉTICA (HEAT)

El Objetivo de Asistencia Energética para el hogar está destinado a ayudar a los hogares de bajos ingresos a afrontar los costos de energía y agua. Para conocer los requisitos de elegibilidad, visite: jobs.utah.gov/heat

jobs.utah.gov/heat



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[Home Electric](#)

[Home Gas](#)

Home Energy Assistance Target (HEAT) Program

The HEAT Program provides year-round energy assistance for eligible low income households throughout Utah. You may qualify for HEAT when you apply for the HEAT Program. The program year begins October 1st and ends the following September 30th of each year or when federal LIHEAP funds are exhausted, whichever comes first.

TO APPLY FOR THE HEAT PROGRAM:

- Applications for households with disabled, elderly (age 60 and over) and young children (under the age of 6) are accepted October 1 - September 30 or when federal LIHEAP funds are exhausted.
- Applications for the general public are processed November 1 - September 30 or when federal LIHEAP funds are exhausted.
- [Apply online](#) if eligible.
- Print a [HEAT application](#) and send it to your [local HEAT office](#) (address, email, and fax numbers are linked here).
- Call the HEAT Program line at 1-866-205-4357.
- If you need assistance applying online or emailing your HEAT application, please contact your [local HEAT agency](#) for help.

If you are in danger of shut-off, you may contact your [local HEAT office](#) for crisis assistance.



[See if you're eligible](#)

Homeless Services ●



- Established 2021
- Supports new Utah Homeless Council and State Homelessness Coordinator
- Manages state and federal funding



**WORKFORCE
SERVICES**
HOMELESS SERVICES

Refugee Services Office ●



- Training and employment support
- Community connection
- Volunteering



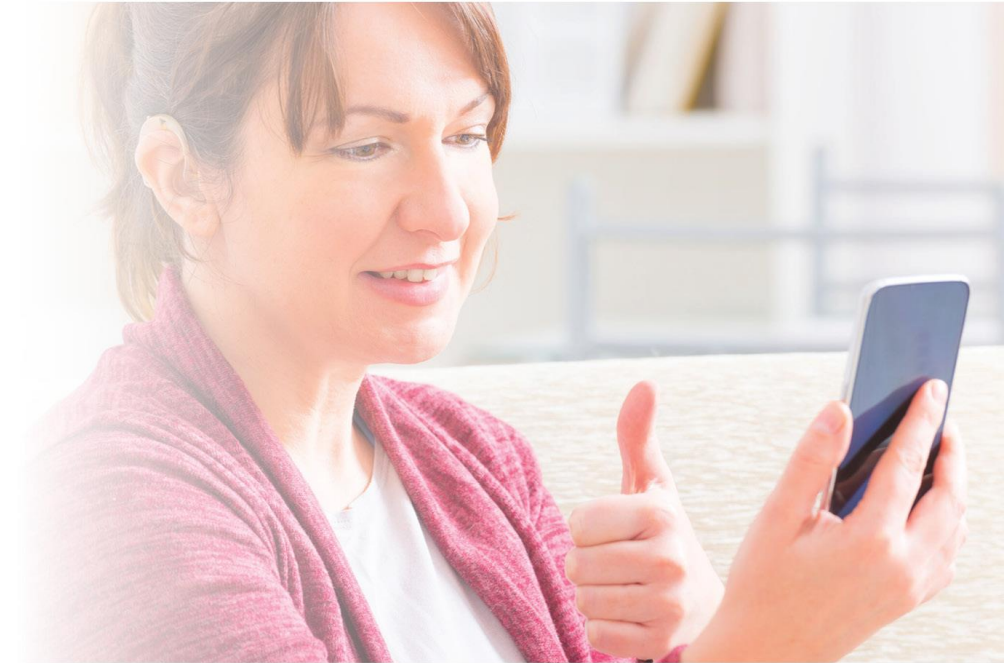
We help refugees get settled in their Utah homes. There are 65,000 refugees here from around the world.



Utah State Office of Rehabilitation ●



- Professional vocational counseling for individuals with disabilities
- Training and adjustment services for the blind and visually impaired
- Community centers and services for the Deaf and hard of hearing
- Management of applications for social security disability benefits





Vocational Rehabilitation

[Client Services](#)

[Business Services](#)

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[Apply Now](#)

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Vocational Rehabilitation

Starting on the path to employment is as easy as 1 – 2 – 3!



Learn about VR

Vocational Rehabilitation (VR) helps people with physical, intellectual, mental health, and sensory disabilities find jobs and gain more independence.

[Watch video](#)



Who might be eligible?

To find out if VR is right for you, be sure to "Take assessment" below and answer the simple yes-or-no questions. It's that easy to get started.

[Take assessment](#)



Apply now!

If you answered "yes" to all the assessment questions you may benefit from VR. Take the next step and "Apply now"!

[Apply now](#)

Unemployment Insurance ●



- **Online services** for both claimants and employers
- Integrated re-employment services to help UI claimants become re-employed quickly



**WORKFORCE
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UNEMPLOYMENT
INSURANCE

Unemployment Insurance



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[Find a Job](#)



[Manage Your Business](#)



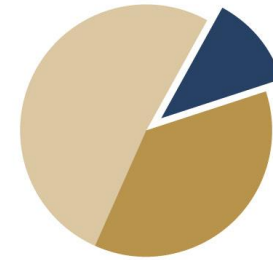
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Labor Market Information ●



- Utah economic data
- Occupational wage and income data
- Labor market information



Workforce Development ●



Helping employers meet their workforce needs

Helping job seekers find their next opportunity

Employers ●



- Economic data



- Business development and partnerships



- Online portal

- 80,000+ active resumes and 250,000+ job seekers



Job Seekers ●



- Job matching



- Career planning

- Job readiness tools



- 75,000+ open jobs spanning 23 career fields



**WORKFORCE
SERVICES**
WORKFORCE
DEVELOPMENT



Job Search Tools

[Career and Education](#)

[Workshops](#)

[Hiring Sites](#)

[Utah Jobs Mobile App](#)

[Work Success](#)

Job Search Tools

Find tons of resources, tools, worksheets and forms to help you in your job search journey, from figuring out what kind of job you want, all the way through the interview process. If you need additional help, come into one of [our offices](#).

Smart Start Guide

Use this step-by-step guide to find a job that's right for you. Assessments, check lists, worksheets and examples guide you through choosing a career, preparing a resume, applying for jobs, networking and interviewing.



Resumes and Applications

Learn everything you need to know about resumes, along with tools for perfecting your own resume.

- [Resume & Application Online Workshop \(sign-in required\)](#)
- [Resume Writing Outline](#)
- [Resume Critique Form](#)
- [Resume Action Words](#)
- [Resume Builder](#)
- [Resume Examples](#)
- [Examples of Quantifying Your Resume](#)
- [Master Application](#)
 - [Master Application \(English Word doc\)](#)
 - [Master Application \(Spanish Word doc\)](#)

Job Search Skills

Find worksheets and online workshops to help you identify your skills and articulate them for potential employers, as well as networking and job hunting tips.

- [Employer Research Worksheet](#)
- [Professional Image](#)
- [Marketing Message](#)
- [Job Search Strategies Online Workshop \(sign-in required\)](#)
- [Networking Strategies Online Workshop \(sign-in required\)](#)
- [Professionalism in the Workplace Online Workshop \(sign-in required\)](#)
- [Networking Contacts Sheet](#)
- [Employment Skills](#)

Interviewing

Learn how what to expect in a job interview and how to prepare to present your best self.

- [Interviewing Online Workshop \(sign-in required\)](#)
- [Interview Commercial](#)
- [SAR Technique](#)
- [Common Interview Questions](#)
- [Mock Interview Evaluation](#)
- [Thank You Letter Template](#)

Job Search Websites

Explore jobs available with major Utah employers. [government](#)

Job Seekers ●



- Local job fairs and recruitments
- On-the-job training opportunities
- Internships and apprenticeships
- Certification programs

- Simple, dynamic navigation
- Responsive screen sizes
- Interactive labor market information
- Utah's largest database of jobs and resources for job seekers



Contact Info ●



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DEPARTMENT OF
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